



FHLBNY ACCESS SYSTEM REQUIREMENTS

FHLBNY Access is the single sign-on site that enables users to access our 1Link®, Community Lending Programs (CLP), and Affordable Housing Program (AHP) Systems all through one portal. The requirements to access any systems available through FHLBNY Access are as follows.

Firewall or Proxy Settings:

- FHLBNY Access resides within the FHLBNY networks: access.fhlbny.com.
- Ensure port 443 (HTTPS) is open outbound to FHLBNY Access ranges.

PC and Operating System Settings:

FHLBNY Access operates on the Microsoft Edge and Google Chrome browsers. The recommended operating system is Windows 10 or later.

- Peripherals: Internet connection and a compatible pointing device

BROWSER SETTINGS	
Active Scripting	Enable or Prompt
First-Party Cookies	Accept or Prompt
Third-Party Cookies	Accept or Prompt

- Trusted Site: <https://access.fhlbny.com>
- Microsoft Edge Reference: <https://docs.microsoft.com/en-us/microsoft-edge/deploy/about-microsoft-edge>
- Google Chrome Reference: <https://support.google.com/chrome/a/answer/7100626?hl=en>

Troubleshooting:

If you need login or RSA help, contact FHLBNY Security Services at (800) 546-2101, and after the prompt, press option 4, then option 2; or email SecurityServices@fhlbny.com for assistance.

If you need further assistance with a specific system, contact their support team:

AHP System: AHPEnrollments@fhlbny.com | CLP System: CLPops@fhlbny.com | 1Link: MSD@fhlbny.com

OUR SECURITY POSTURE

The FHLBNY takes protecting our members' information and data very seriously, and became [ISO 27001 certified](#) on October 15, 2022 to continue our commitment to enhance our cybersecurity and resiliency.



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